

The Penryn Surgery

Dispensing Patients Delivery Scheme

As part of improving our service to our dispensing patients we are offering an opportunity to collect your dispensed items from your local participating Post Office or Shop. This service is completely FREE

The service is available from the following participating outlets:-

Mabe Post Office/ Mylor Stores /Perranwell Post Office/ Ponsanooth Post Office /Rame Post Office
(Please circle where you would like your prescription delivered)

This service is available to all our dispensing patients, if you wish to take advantage of it, please complete and return the slip below

IT WILL NOT BE POSSIBLE TO ALLOW DELIVERY OF REFRIGERATED ITEMS OR CONTROLLED DRUGS THESE WILL NEED TO BE COLLECTED FROM OUR PHARMACY.

We ask that patients who normally pay for their prescriptions consider having a pre-payment certificate, forms are available on request from our dispensary, current charges are 3 months- £29.10; 12 months £104.00.

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**Delivery Scheme Acceptance Form- please append this to your next repeat request**

|                        |                                  |
|------------------------|----------------------------------|
| <b>Name</b> .....      | <b>Additional Family Members</b> |
| <b>Address</b> .....   | .....                            |
| .....                  | .....                            |
| .....                  | .....                            |
| <b>Post Code</b> ..... | .....                            |

**Name of Participating Village PO or Shop** .....

**Signature**.....

**Date** .....

**This form will enable my record to be updated for delivery of my repeat prescriptions to the above named premises.**

**All my repeat prescriptions will be delivered to my chosen PO/Store as above until such time that I change these arrangements.**

**If the arrangements are changed by Penryn Surgery they will let me know in writing.**

# The Penryn Surgery

## Dispensing Patients Delivery Scheme

### HOW WILL IT WORK?

When we receive your signed acceptance form we will mark your prescription with the Shop / Post Office Code for your area.

Our dispensers will make up the items, enclose your prescription counterfoil and place in a prescription bag; the bag will be sealed and labeled with your name and address. A delivery slip with your name and address will be attached to your prescription bag.

The items will be delivered to participating PO/Shops each day.

All you need to do is go to your participating shop and ask for your repeat prescription. You will be asked to confirm your name and address; this will be checked against the label on the bag of goods. You will be asked to sign the delivery slip, and then the bag containing your medication will be handed, unopened, to you. Your repeat counterfoil will be **inside** the bag. If you have any queries about what has been dispensed you will need to refer back to our dispensary on **01326 372502**

All prescriptions will be for 28 day periods; this is in line with government recommendations.

The prescriptions will not need your signature; we are authorized to deal with delivered prescriptions on your behalf.

When you need to order your next repeat medication you can either send your request by post to the surgery or place it in a sealed envelope and left at the participating outlet for collection by our delivery driver. We ask that you use a sealed envelope to safeguard your confidentiality.

We will aim to deliver your prepared medication within 72 hours of receipt of your medication request.

### **FOR THOSE WHO NORMALLY PAY?**

It is preferable that persons in receipt of regular medication have a pre-payment certificate, the cost of these is currently £29.10 for three months and £104.00 for Twelve months, and these forms are available from our dispensary at your request

Patients who do not have a pre-payment certificate will need to forward their payment together with their prescription request in a sealed envelope – cheques are preferred, made payable to ‘Hendras at Penryn’. The current charge is £8.05 per item.

### **FOR THOSE WHO DO NOT PAY?**

Patients are normally exempt from payment when they reach 60. **Patients under 60 who are exempt will need to provide us with evidence of their exemption.** Please forward your proof, which will be kept on file. We will need evidence of your exemption at each renewal period – please remember to let us have your details. **The government carries out their own inspection process and levy fines on persons falsely claiming.**