

Penryn Surgery

Coronavirus Update - 16th January 2021

So far...

Around 1000 patients have received their first vaccination, these are either care home residents, patients over 80 years old or healthcare staff.

What's Next...

We are dependent on vaccine supply, but are hopeful we should be able to have invited all patients aged over 80 to have had their first vaccination by 24th January. We will then move on to inviting patients aged over 75. There may be some older patients who were unable to have their first vaccine when invited, but don't worry, no one will be 'left behind' and we will invite you again.

What Do You Need to Do To Get A Vaccine?

Nothing! Please wait to be invited. We need to be able to provide care to those patients with serious health conditions, or those with symptoms of cancer. Calling the surgery to ask about the vaccine, or trying to book one is preventing other patients accessing healthcare. Ensuring your contact details are correct if they have recently changed would be sensible—you can do this on the 'Online Services' section of our website.

What Else Can You Do?

Please think carefully about making a GP appointment for more routine problems. The more staff resource we can allocate to vaccinating patients, the quicker you will get your vaccine. We would still encourage patients with urgent health problems to seek GP care, and we will still be there for you if you need us. However for more routine issues and minor problems that could safely wait a bit longer, please consider either delaying a request for a GP appointment, or try some self-management by using the 111Online service or NHS.uk

What Else Are We Doing?

We are working as hard as we can to try and juggle our daily work with the demands of vaccinating thousands of patients. Staff are working extra hours, evenings and weekends to run vaccination clinics, often with very short notice. During this period it may be necessary to reduce or cancel more routine GP work, in line with national guidance, such as annual health checks, ear syringing and similar services. We appreciate this is inconvenient, but everyone should agree that vaccinating patients and getting us out of this pandemic needs to be our top priority.

What About Hospital Appointments?

These may also be delayed. Please don't contact the surgery to ask about this if so. You could try speaking to the Consultants secretary if you are already under their care. If you are waiting for treatment and feel a delay is worsening your condition you can phone the Elective Care hotline on 0800 0357777 who can advise you further.

Please...

- Be patient
- Wait to be invited for your vaccine
- Think carefully about making routine GP appointments for more routine or minor problems
- Use other resources for more minor health issues e.g. 111Online, the NHS website, or speaking to a pharmacist.

Thank you for supporting us during these challenging times